

INDEPENDENCE-JACKSON REGIONAL WATER USERS ASSOC. INC.



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TOM SANFORD ~ MANAGER ~ 501-201-0655
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02/19/26

DEAR VALUED CUSTOMER,

WE HOPE THIS MESSAGE FINDS YOU WELL. WE ARE WRITING TO INFORM YOU OF SOME IMPORTANT CHANGES TO OUR POLICY THAT WILL GO IN EFFECT ON YOUR MARCH 6, 2026, WATER BILL.

OVERVIEW OF CHANGES:

- . ALL PAST DUE ACCOUNTS THAT HAVE BALANCES CARRYING OVER FROM MONTH TO MONTH WILL NO LONGER BE ACCEPTABLE HAS TO BE PAID IN FULL ON THE MARCH 6,2026 BILL AND EVERY MONTH AFTER.
- . ALL WATER BILLS WILL BE DUE ON THE 6TH OF EVERY MONTH PAID IN FULL EACH MONTH GOING FORWARD.
- . LATE FEE WILL BE APPLIED ON THE 7TH OF THE MONTH IF NOT PAID IN FULL
- . IF YOUR WATER BILL IS NOT PAID IN FULL ON THE 15TH OF EVERY MONTH, YOUR WATER WILL BE SHUT OFF ON THE 16TH OF THE MONTH OR NEXT BUSINESS DAY, IF YOUR WATER IS SHUT OFF YOU CAN CALL DURING BUSINESS HOURS TO PAY YOUR BILL, AFTER HOURS PHONE NUMBER IS FOR AN EMERGENCY NOT TO RECONNECT YOUR WATER BECAUSE YOU DID'T PAY YOUR BILL ON TIME.
- . A \$50.00 RECONNECT FEE WILL BE APPLIED TO YOUR ACCOUNT AND HAS TO BE PAID IN FULL ADDITION TO YOUR PAST DUE BILL TO TURN YOUR WATER BACK ON.
- . NO EXEPTIONS

THANK YOU FOR UNDERSTANDING

SINCERELY,

INDEPENDENCE- JACKSON REGIONAL WATER